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JOB ANNOUNCEMENT

HIV/HCV Navigator
10 hours per week @ \$26 per hour

About St. James Infirmary:

St. James Infirmary (SJI) offers free, confidential, nonjudgmental medical and social services for Sex Workers (current or former) of all genders and sexual orientations. We are the first occupational health and safety clinic in the U.S. run by Sex Workers for Sex Workers! St. James Infirmary works actively to combat racism, classism, misogyny, homo- and transphobia, ableism, and all other forms of oppression that lead to discrimination, stigma, and marginalization.

Philosophy:

There are many factors which affect the working conditions and experiences for all Sex Workers including the political and economic climate, poverty and homelessness, stigmatization, violence, as well as the overwhelming intricacies of the legal, public and social systems. It is the philosophy of The St. James Infirmary to build upon existing skills and strengths in order to allow individuals to determine their own goals while providing culturally competent and non-judgmental services.

Position Overview

The HIV/HCV Navigator is responsible for providing culturally competent and confidential HIV and HCV counseling, testing, and referrals. The HIV/HCV Navigator assists individuals in accessing HIV and HCV care services and remaining engaged in their own treatment. The HIV and HCV Navigator utilizes best practices to assess the comprehensive needs of new participants and connect them with internal services and/or community resources. The HIV and HCV Navigator will interact effectively and consistently with a diverse group of people of different backgrounds and experiences, and will have the ability to work collaboratively with SJI's clinical providers, harm reduction counselors, outreach team, as well as with any community agencies to assist participants with the challenges of staying in care and on treatment. The ideal candidate will have a strong understanding of harm reduction and past experience providing low-threshold services to active drug users, and a commitment to building power among low-income people who use drugs to fight for social justice.

Duties and Responsibilities

- Build rapport with participants, provide harm reduction counseling, and address barriers that prevent participant linkage to HIV and HCV primary care.
- Develop a service linkage plan with eligible participants and implement the plan through the provision of interventions (i.e. counseling and education), coordination with Harm Reduction team, and/or through facilitated referrals to other care providers.

- Assess treatment readiness and referrals for newly HIV/HCV-positive participants and HIV/HCV-positive individuals who are out of care.
- Escort participants to appointments as needed and as available.
- Serve as primary liaison for linkage to care referrals of newly diagnosed as HIV/HCV-positive and HIV/HCV-positive individuals who are out of care.
- Maintain and update caseload of participants in the linkage to care process.
- Maintain relationships with participants after linkage to care and provide follow-up as defined by participants' needs.
- Collaborate with Harm Reduction Counselors and Outreach Workers to develop communication with linkage to care participants and assist with holistic care and mental health services.
- Coordinate with Community Health Services Director with identifying and fulfilling linkage to care outcomes, deliverables, and High-Impact Prevention CDC contract requirements.
- Identify, recruit, and manage peers throughout the funding cycle and provide support to ensure success of peers in applicable roles and activities.
- Distribute incentives to peers upon completion of expected duties.
- Attend scheduled team meetings, all staff meetings, and applicable staff trainings.
- Attend individual supervision sessions on a regular basis.
- Assist with coordinating special events to promote HIV, HCV & STI testing, linkages to care, health and wellness, prevention education, etc.
- Support outreach and participant engagement utilizing social media, texting, and other methods of communication.
- Assistance with quality assurance and evaluation activities including providing programmatic support during clinic shifts and monitoring periods, and distributing and collecting participant satisfaction surveys.
- Represent SJI at the HIV Community Planning Council as needed or requested.
- Attend and report progress to End Hep C SF Prevention, Testing and Linkage meetings and additional meetings/trainings as needed.
- Participate in public speaking engagements and conferences, as available
- Other related duties and responsibilities to support the working of St. James Infirmary as assigned

Required Skills and Qualifications

- Patient Navigator or Case Management experience
- Experience in providing HIV and HCV counseling and testing services
- Experience with motivational interviewing, harm reduction counseling, trauma-informed care, and systems navigation
- Ability to maintain a non-judgmental attitude and a display of unconditional positive regard when working with persons living with HIV/HCV
- Experience in or extensive knowledge of the sex industry and occupational health and safety issues affecting/impacting Sex Workers and persons living with HIV/HCV
- Commitment to cultural humility and experience working with people of different racial and ethnic backgrounds, gender identities, sexual orientations, people who use substances – including injection drugs – those experiencing homelessness, people with mental health challenges, people with disabilities, and people living with HIV/AIDS and/or Hepatitis C
- Commitment to SJI and OTH mission and values, and proven ability to provide outstanding leadership, and work cooperatively with other colleagues and community members with the highest degree of integrity
- Ability to work collaboratively in a team and independently
- Ability to work in a field-based position with flexible hours
- Ability to thrive and multi-task in a fast-paced environment

- Creative problem-solving skills
- Strong written, verbal, and interpersonal communication skills
- Must be able to perform electronic data entry and precise documentation
- Microsoft Office, Web/Internet, Social Media, and general computer literacy
- Bilingual: Spanish/English preferred

HOW TO APPLY:

Please submit a thoughtful cover letter explaining your interest in St. James Infirmary and where/how you found out about this career opportunity. Email your cover letter and resume to harmreductionhiring@stjamesinfirmary.org. Please write your name and the title for this position ("Your Name – HIV HCV Navigator") in the subject line of your email. Incomplete applications will not be considered.

St. James Infirmary is an equal opportunity employer. *We strongly urge candidates with sex work experience who are trans or gender non-conforming, and/ or people of color to apply.*

BENEFITS

St. James Infirmary offers a competitive salary, commensurate with experience and skills, health insurance, vision and dental insurance, and other employee benefits.